

Co-Managed IT Services Plan

PROACTIVE IT MAINTENANCE • UNLIMITED HELP DESK SUPPORT

Overview

Designed for businesses seeking a co-managed IT partnership, this plan offers multiple add-on services that allow you to easily grow your IT capabilities in precisely the ways your business needs. NexusTek's Co-Managed IT Services Plan also provides a combination of core IT services that keep your infrastructure maintained and healthy, while supporting employees to stay productive.

Business Value

We understand that every IT team is unique, which is why this plan can be tailored to meet your IT management requirements, as well as your current and future business needs.

NexusTek's Co-Managed IT Services Plan provides exceptional value by leveraging best-in-class technology, processes, and U.S.-based talent. With a combination of proactive IT maintenance, IT consulting, and responsive support, this plan makes it easy to scale your IT team without the hassle of hiring and managing a full in-house team. The Co-Managed plan allows you to focus on strategic IT initiatives, knowing that your routine IT tasks are handled.

KEY BENEFITS



Proactive IT Maintenance & Support



Reduce IT Team Workload



Add IT Expertise



Elevate IT Strategy



Reduce IT Risks



Toolset Flexibility

Co-Managed IT Services Plan

Co-managed IT services to **easily scale your business'** IT capabilities.

FEATURES

INCLUDED

- ✓ Monitoring & Support of Network Infrastructure
- ✓ Technology Consulting
- ✓ Desktop OS & Third-Party Application Patching
- ✓ Unlimited Help Desk Support*
- ✓ Proactive IT Maintenance
- ✓ Backup & Recovery Support

ADD-ONS

- + Server Support & Management
- + Mobile Device Support
- + 24x7 Help Desk Support**
- + Dedicated Help Desk User Support – Staff Augmentation
- + Dedicated Remote Engineer

*Unlimited Help Desk Support during business hours; after-hours support is subject to T&M.

**24x7 Help Desk Support must include all users and cannot be arranged on an individual user basis.

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