nexustek

Comparing
Managed Care Plans &
Co-Managed IT Services Plan

NexusTek offers two classes of managed services plans, developed to support the unique IT needs of growing companies and drive desired business outcomes.

Managed Care Plans

NexusTek's Managed Care Plans were developed to meet the needs of businesses that prefer to fully outsource their IT management to a managed service provider. For customers using one of our two Managed Care Plans, NexusTek acts as their full IT department, handling everything from proactive maintenance to support tickets. The Managed Care Plans are standardized, differing only in the inclusion of cybersecurity services in the Total Care option.

Co-Managed IT Services Plan

Our Co-Managed IT Services Plan was created to meet the needs of businesses that choose to divide IT management responsibilities across their internal IT teams and their IT service provider. To accommodate the wide range of IT management requirements of this group of customers, this plan includes a combination of core IT services that are easily customized with a variety of add-on services. See the table below for a side-by-side comparison.

Managed Care Plans

	Support Care	Total Care	Co-Managed IT Services Plan
Client IT Management	Fully outsourced IT		Co-managed/shared IT management
Technology Toolsets	Standard NexusTek toolset		Flexible toolset
Cybersecurity	Not included	Basic security included	Not included; add-on services available
Customizable	No; plans are standardized		Yes; add-on services available