



CYBER ATTACK EMERGENCY INSTRUCTIONS

FOLLOW NEXUSTEK'S P.U.P.P.I. CHECKLIST

If your issue has not been remediated after following this checklist, immediately contact NexusTek at (877) 470-0401 for help!

PREVENT

First, make every effort to prevent a cyber attack by training your office staff to not click on suspicious email links or attachments. Put all your staff through official cyber security training.

UNPLUG

Unplug your network cable from your computer and/or turn off your WiFi. If you are infected, doing this will prevent the cyber attack from spreading within your office.

POWER OFF

If you have any level of concern that your computer has been infected, power off the machine immediately.

PHONE

Call your IT or Cyber Security Service Provider immediately. Whether it's 3pm or 3am, your provider will take the necessary steps to check your entire infrastructure for possible infection.

INFECTED

If you are infected, your service provider may need to restore your system from your Backups. Make sure your Backups are always up to date.

(877) 470-0401